

## WAND Customer Service Glossary

The WAND Customer Service Glossary is comprised of 119 terms with definitions, and 143 synonyms. Top level terms include Customer Information, Customer Service Costs, Incident Management Metrics, Performance Metrics, and Satisfaction Metrics.



The WAND Customer Service Glossary complements many of our other taxonomies including the WAND Customer Service Taxonomy, WAND Retail Taxonomy, WAND Sales and Marketing Taxonomy, WAND Manufacturing Taxonomy, **WAND Telecommunications** Taxonomy, and more.

