

## WAND Customer Service Taxonomy

The WAND Customer Service Taxonomy includes 553 terms and 550 synonyms.

Top Level terms include Channels, Customer Service Metrics, Customer Service Policies, Customer Support, Forms and Letters, Satisfaction, and Service Standards.

The WAND Customer Service Taxonomy is applicable to every business.

### Customer Service (553 Terms)

- Channels 59
- Customer Service Metrics 86
- Customer Service Policies 42
- Customer Support 250
- Forms and Letters 27
- Satisfaction 19
- Service Standards 63

